



## Department of Procurement Services

---

160 South Hollywood Street · Room 126 · Memphis, TN 38112 · (901) 416-5376

### QUESTIONS AND ANSWERS

#### **RFP 02102023LB Emergency and Security Line Support Services**

1. Please consider extending the due date for this RFP by 5 business days to ensure the most competitive offer.  
**As it stands, the proposal due date will not be extended. The due date is February 10, 2023**
2. Site survey services are available that can vet each location. These services are important as it allows providers to “rightsize” the solution and provide the most cost-effective option. Is the school district interested in these services?  
**Yes**
3. Please clarify what line types/quantities are needed at each location? Examples: fire, alarm, elevator, modem, fax and voice.  
**Fire, alarm, and elevator for the most part. There may be a few modem or fax lines.**
4. This response requires notarization. Will a digital notarization be acceptable? Additionally, will a digital submission be acceptable?  
**Digital notarization will be accepted. The submission has to be hand delivered to our office or mailed.**
5. Is the school district seeking a capex or opex solution?  
**Opex**
6. How is current infrastructure vetted to determine actual status of existing equipment?  
**IT's vendor provided the count of existing POTS lines. Our current vendor only provides POTS lines and maintenance.**
7. The current due date is unclear the RFP document states February 10 on page 5 but says February 9<sup>th</sup> on page 6. Please clarify.  
**The proposal submission is due on February 10, 2023**

Thank you,

Procurement Services